

NEWSLETTER



Issue No. 30

Winter 2010

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Resident-led Self Regulation Training

The Federation arranged a training day on 28th October on Resident Led Self Regulation (RSL) which puts residents at the heart of a landlords system of self regulation, introducing Resident Scrutiny which will empower

residents by giving them formal access to information they require, power to independently examine and question, and a greater influence with added powers of enforcement.

The RSLR approach will expand roles and influence that already exist for resident involvement, by adding Scrutiny to the role, it is likely to improve the impact of any such involvement and will give residents more collective power to challenge decisions and effect change.

Benefits to customers will be that their input will be reinforced with new powers, helping to ensure services are shaped to give customers what they want.

The training day was organised by the Federation and delivered by Marilyn Thornley (pictured left) from TPAS, the Tenant Participation Advice Service, it

was attended by members of the CTRF and Officers from Cannock Chase Council, all those who attended found the training very informative, helping them to further understand Housing Policies and highlight the differences between Council and Housing Association structures. The training has given delegates the tools to use for RSRL and the Federation is already looking at areas within the council to use this approach.



Message from the Chair...

I would like to thank all affiliated Residents Associations for all their hard work over the last twelve months; all committees and helpers give up their own time and work tirelessly for all their residents. I would also like to thank all members of the CTRF Executive Committee and also all other members who give up their time to attend Partnering and other meetings with the council and we look forward to working together in the next 12 months. The Federation wishes everyone a Happy and Prosperous New Year

Anne Ames (chairperson)

CTR F Annual General Meeting

**Wednesday 17th
February 2010**

**Civic Centre
Beecroft Road
Cannock**

**6.30pm for 7.00pm start
Members Only**

Affiliated Group News

Bevan Lee Estate

Apology to Brandon

We would like to apologise to Brandon Davison whom we (the CTRF) wrongly named as Brandon Dawson in one of the photographs in our last edition.

Council Tenants meeting dates

To discuss improvements to your
Council property

Tuesday 9th February 2010 - 2pm-3pm

Thursday 11th February 2010 7pm-8pm

at Bevan Lee Estate Community Centre

Annual General Meeting

7.00pm

Tuesday 16th February 2010

Bevan Lee Estate Community Centre

All Residents Welcome

Circle of Residents (CORA)



The Association gave a Christmas gift of a tin of biscuits to all Pensioners in their catchment area. They have also arranged for tenants to have security lights fitted from their Minor Works Budget

Left: Dolly Whitehouse, Chair of C.O.R.A. and Vicky Singleton from Neighbourhood Watch at a General Meeting held in November

Cornish Houses

The group had their annual trips to Blackpool and to the Grand Theatre in Wolverhampton to see 'Cinderella', starring Stefan Dennis (Paul Robinson from Neighbours) and the Krankies who were hilarious and a good time was had by all! Christmas Party for the Pensioners was held at the Birds Club with Buffet and Bingo, a Christmas Raffle was also held and a tin of chocolates was given to households. Thanks go to all those involved in any way with the organisation of these events and activities.

NEW GROUP...NEW GROUP...NEW GROUP!

Newman Grove

On 18th November, Newman Grove Residents Association was launched, Officers elected were:

Chairperson – Barry Taylor

Vice-chairperson –Phil Costello

Secretary – Ann Attwood

Treasurer – David Hayward

The Federation wishes them all the best for the future and welcome members as part of the CTRF.

Springfields

The Association has had another busy year raising funds by having stalls on charity markets in Rugeley and holding Raffles. A group of teenagers from the estate will be going on a trip to Stafford for Quasar and Bowling with the group early in the New Year

Pine View

The group have given a voucher for Christmas to the over 65's on their estate and arranged for security lights to be fitted for tenants from their Minor Works Budget.

Towers

The group have arranged numerous activities over the past 12 months, including a coach trip to Blackpool on 26th September; a sponsored walk was undertaken by the children on the estate raising a fantastic £120.00. At Christmas, the Association gave O.A.P.'s £5.00, other households received a tin of biscuits or a bottle of wine and the children got to enjoy a Christmas Party on 19th December at Pye Green Community Centre where they received a Party Bag and Selection Box from Santa. A Raffle was drawn at the Party with a selection of prizes.

The group has also arranged for tenants to have security lights fitted from their Minor Works Budget.



No Residents' Association in Your Area?

If you do not live within the catchment area of a Residents Association and would like to find out how to set up your own Association, or alternatively, would like to join the Area Tenants & Residents Collective Group whose membership is open to any tenant or resident in the Cannock Chase District, contact us to find out more.

Estate Walks Feedback & Dates for Future Walks

All Associations have a regular Estate Walk with their Estate Manager to highlight any estate problems. Groups with an Estate Agreement in place include these walks as part of the process of their Agreement. Problems picked up on the walks are shown below; unresolved issues are in the hands of the council.

Residents are invited to join their estate walks and each estate is then given a score rating, the council are in the process of changing the score rating system slightly in April 2010 which may affect the number of walks carried out on each estate, this will be explained in more detail nearer the time. In the meantime, see below for information on the changes so far. Dates of the walks are shown below each Group's report but Residents' will be informed of the start time and meeting location, prior to their own walk taking place.

New Score Ratings are: *Green=Excellent,*
Amber=Good/Average, *Red=Below Average.*

Bevan Lee Estate – 24th November 2009

- Celtic Road – Damaged canopy needs repairing/overgrown hedge
- Top end Scotia Road – Pothole in road/Overgrown hedge
- Throughout estate – Grass verges growing on footpath
- Throughout estate – Grass verges badly churned due to car parking
- Bevan Lee Road – Car parking/Broken window/Abandoned car/Pothole in road
- Adjacent Bevan Lee Road in Cambria Road – Damaged wall
- Cambria Street – Potholes in pavement

Score = Amber Next walk – 23rd February 2010

Circle of Residents (CORA) – 14th December 2009

- Opposite Danby Drive – Litter
- Corner Danby Drive – Litter

Score = Green Next walk – 23rd March 2010

Cornish Houses – 8th December 2009

- Rowley Close - Rubbish/Shrubs need cutting and alleyways need clearing/Damaged fencing/Potholes.

Score = Amber Next walk – 23rd March 2010

Longford & Avon

- See next edition for LARA's update

Next Walks - 11th January and 25th March 2010

(Note: walk on 18th December 2009 was postponed)

Pine View – 14th December 2009

- Adjacent to Shaftesbury Drive – Brambles on grassed area
- Howards Crescent – Potholes/Broken Gate
- By the Green in Howards Crescent – Replacing broken trees

Score – Amber Next walk – 25th March 2010

Rumer Hill – 17th November 2009

- Surrey Close – Boarded up garage
- Field at top of Oxford Green – Cars gaining access and parking on Green
- Oxford Green Garage site – Rubbish
- Oxford Road – Footpath damaged, trip hazard
- Devon Green – Footpath damaged, trip hazard/Gate lock missing/Communal grassed area not been cut/tree lifting slabs/Tree needs pruning
- Devon Green Garage site – Skip not collected
- Worcester Close – Accumulation of moss, needs spraying
- Surrey Close – Tree needs pruning
- Oxford Green – Trees need pruning
- Devon Road Garage Site – Surface uneven, trip hazard
- Devon Road – Water meter cover damaged needs replacing

Score = Amber Next walk – 16th February 2010

Springfields – 12th October 2009 (Area 1) & 16th November 2009 (Area 2)

- Area 1
- John Ball Close – Overgrown gardens/Overgrown shrubbery
 - Grindcobbe Grove – Rubbish/Shrubbery overgrown/Dog fouling
 - Wat Tyler Close – Rubbish
 - Harney Court – Rubbish/Overgrown shrubbery

Area 1 Score = Amber Next walk – 21st January 2010

- Area 2
- Aneurin Bevan Place – Rubbish
 - Lovett Court – Rubbish
 - Most grounds maintenance issues from previous walk still outstanding

Area 2 Score=Amber Next walk – 4th February 2010

Towers – 15th December 2009

- Croft Avenue – Potholes
- Clarkes Avenue – Untaxed cars/Rubbish
- Cedar Close – Road surface uneven and potholed

Score=Amber Next Walk – 29th March 2010



DISCLAIMER

This newsletter is produced by Chase Tenants & Residents Federation independently of Cannock Chase Council

Successful ASB Results April 2008 - Present

- o Albion Place- Introductory Tenancy, Possession Order Granted May 2008- Successful Eviction
- o Grimley Way- Secure Tenancy, Demotion Order Granted September 2008
- o Cannock Wood Street- Secure Tenancy, Possession Order Granted October 2008- Successful Eviction
- o Melbourne Crescent- Suspended Possession Order Granted November 2008- Review Hearing 15/12/2008
- o Trinity Close- Outright Possession Order Granted January 2009- Successful Eviction
- o Benion Road Acceptable Behaviour Contract (ABC) signed 19/03/2009
- o Leasowe Road- Injunction granted for rubbish removal- 24/06/2009
- o Princess Street 2 x Acceptable Behaviour Contract (ABC) signed 17/8/09 & 8/12/09.
- o Oxford Green- Introductory Tenancy, Possession Order Granted- Successful Eviction 29/04/2009
- o Cedar Close- Interim Anti Social Behaviour Injunction- 03/07/2009 for two years with power of arrest. Suspended possession Order Granted on 27/08/09 for one year.



Give respect Get respect

Source: Estate Management, Cannock Chase Council

Useful Phone Numbers



Police – emergency 999

Police non-emergency number 0300 123 44 55

Consumer Direct 08454 04 05 06

Staffordshire Fire & Rescue Service – Home Fire Risk Checks: Book your free Fire Risk and Smoke Alarm check 0800 0241 999

Silent Call Guard:

Stop receiving calls from companies using random dialler machines 0844 372 2325

Neighbourhood Watch Co-ordinator:

To set up a Watch in your area or to give/receive any information ring Vicki Singleton 01543 464218

CTRF Consultation Meeting Dates 2010

12 th January	9 th March
4 th May	29 th June
24 th August	14 th December

All meetings take place at the Museum of Cannock Chase in Hednesford and are open to any resident in the Cannock Chase District.

Transport can be arranged upon request.
Telephone the CTRF for further information.

This newsletter is also available in large print and on tape in spoken word formats for visually impaired readers. Please contact us on telephone number 01543 502905 to request a copy.

CONTACT DETAILS

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PLEASE NOTE: TUESDAYS AND THURSDAYS ARE RESERVED FOR ANY ASSOCIATION WORK REQUIRED