



# NEWSLETTER



Issue No. 37

Winter 2012

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## ATRC's Minor Works Bid Helps Keep Community Informed



The Area Tenants & Residents Collective Group (ATRC) is a district wide group set up for people living in the Cannock Chase District who do not live within the catchment area of a Residents' Association. The group meets every two months and is always looking to welcome new members. Pictured above are some members from the group alongside a notice board at the corner of Garrick Road and Boswell Road in Cannock, this board

was erected by Cannock Council through a successful Minor Works application from an ATRC member on the group's behalf. The notice board will be used to post information about the ATRC and other useful community information. The notice board is only one example of what can be achieved if you belong to a group and also, being a member means that you would have access to various in-house and residential training

opportunities, enhancing your skills for either future employment or your own personal development.

If you are someone who would like to have a voice on council and other issues within your community, please contact us here at the Federation on 01543 502905 to join the ATRC and we will get someone from the ATRC to contact you directly or, if you would like any further information about the group.

## Affiliated Group News

### Circle of Residents (C.O.R.A.)

The group held a successful Annual General Meeting (AGM) on 14<sup>th</sup> December at Prospect Village Hall, committee members are shown below:-

**Chairperson – Matilda Hodson**

**Vice-chairperson – Pat Briggs**

**Secretary – Mary Stakes**

**Treasurer – Arnold Stakes**

Other committee members are **Eileen Baker, Eileen Birch, Gordon Hodson** and **Sheila and Mick Threadgold**. The group would like to say a big Thank You to previous main officers **Bill and Dolly Whitehouse** who started the group, and it was the first Residents Association to be set up in the district, **Bill & Dolly** worked tirelessly for years on behalf of their community and had to stand down after being elected at the AGM last year, due to ill health so we send our best wishes to both of them. The group would also like to thank **David Prince**, previous Treasurer, for all his hard work for the group over the years.

A Christmas Raffle took place at the AGM and was drawn by previous Chairperson, **Dolly Whitehouse** and raised the fantastic amount of £750.00 for group funds. Congratulations go to all of Cora's committee members for doing such a great job with their fundraising efforts throughout 2011 and thanks to all the individuals and businesses that have made donations and, to anyone who purchased tickets for the raffles. Some of the funds raised have been used by the group to arrange a trip to the Prince of Wales Theatre in Cannock for residents to see the Pantomime 'Snow White'.



*Pictured above are the new committee members of CORA and in centre front row is retiring Chairperson and founder member of the group Dolly Whitehouse and pictured left shows cake donated and made by Pat a Cake in Cannock for Christmas Buffet for residents at the AGMs*



### Pine View

The Group gave a £10.00 Morrisons Gift Voucher for Christmas to Senior Citizens on their estate

### Cornish Houses

A trip to see 'Snow White' at the Grand Theatre in Wolverhampton was arranged by the Association, two coaches were taken and everyone had a great time. The group also arranged a meal for Pensioners on the estate and gave tins of chocolates to households on the estate. Thanks go to all those involved with fundraising over the year especially the people who work hard all year collecting bonus ball money from residents. Thanks also go to everyone who arranges events and trips for residents.

### Springfields



*Pictured Left to Right are Jackie Mosey, Vice-chair and John Poole on the stall*

The Association had a stall at the Rugeley Christmas market on 2<sup>nd</sup> December, organised by the Rugeley Traders Association in conjunction with Rugeley Town Council raising £206.00. The group would like to thank **Alun Poole**, committee member (pictured below) for giving up his time entertaining the children at the market with his balloon modelling, **Mr & Mrs Hancock** from Rugeley Market for their kind donation of Christmas paper to wrap all the presents from the group for Senior Citizens on the estate. Thanks also go to everyone who donated presents for the stall and to all those who helped out in any way on the stall. The Association also held a Christmas Raffle Draw raising a fantastic £335.00 and would like to thank everyone who made donations and residents who purchased the tickets, also thanks go to **Mr & Mrs Blood** for Drawing the raffle, all prizes have now been claimed. The funds raised by the group previously goes towards buying the presents for Senior Citizens and funds raised over the Christmas period will be used to organise a Disco for children aged 4 to 10 years at Easter.



# Estate Walks Feedback & Dates for Future Walks

All Associations have regular Estate Walks with their Estate Manager to highlight any estate problems; those with an Estate Agreement in place include these walks as part of the process of their Agreement. Unresolved issues are in the hands of the council. The council score ratings and what they mean for your area is shown below. Dates of the walks are shown below each Group's report. All Residents' will be informed of the start time and meeting location, prior to their own walk taking place.

Score Rating	Colour	Walks
Excellent (0-2)	Green	Twice per year
Good/Average (3-8)	Amber	Three per year
Below Average (9-15)	Red	Four per year

## Circle of Residents (CORA)

Next Walk 17th January 2012

## Cornish Houses (Estate Agreement Area)

Next Walk 21st March 2012

## Pine View

Next Walk 7th March 2012

## Towers

Next Walk 29th February 2012

## Rumer Hill (Estate Agreement Area)

- **23rd November 2011**

- Oxford Green – Dropped kerb required on corner/crown lift on plantation
- Oxford Green Play Area – Bad dog fouling prevalent
- Worcester Close – 2 dropped kerbs required/ garage has damaged brick/wood work at base
- Oxford Road – Potholes
- York Road – Pothole
- Top Devon Road Garage Site – Garden and large household item rubbish dumped
- Devon Road – Overgrown tree
- Corner Surrey Close/Warwick Close – Dumped rubble
- Surrey Close Garage Site Entrance – Road surface breaking up
- Surrey Close – Damaged wall needs repair
- Opposite Asda – 2 trees requiring crown lift
- Warwick Close – Dead tree stem requiring removal
- Devon Road – Dead tree removal required/ crack in property and porch/wall damaged and needs repair

**Score = 7**

Next Walk To be arranged

## Springfields -

### Area 1 - 10th November 2011

- Harney Court – Broken wooden trip rails/ raised slabs/broken kerb trip hazard
- Grindcobbe Grove – Overgrown gardens/ raised slabs/rubbish /overgrown weeds in drying area
- Wat Tyler Close – Overhanging cables from roofs/ overgrown gardens/street sign stolen
- William Morris Court – Overhanging tree
- Holyoake Place – Broken wooden trip rails/ broken glass by planter/broken kerb trip hazard

**Area 1 Score = 6**

Next Walk 1st March 2012

### Area 2 – 17th November 2011

- Aneurin Bevan Place – Drains sign left in communal drying area/rubbish
- Winstanley Place – Raised slabs trip hazards/ pathway needs clearing of leaves
- Lovett Court Flats – Broken trip rail
- Byron Place – Raised slabs trip hazards

**Area 2 Score = 6**

Next Walk 8th March 2012



By joining the estate walk in your area you can help to improve your own estate by highlighting any issues or, make suggestions to the council for any improvements (e.g. security lighting/ gating/signage)

#### **ALSO**

People who participate in their estate walks are entered into a quarterly prize draw for a chance of winning **£25** local shopping vouchers

**Please Note: Estate Walks take place on all council estates within the Cannock Chase District. If you do not have A Residents Association in your area and would like to participate, please contact us or, Estate Management at the council, for further information.**

### DISCLAIMER

**This newsletter is produced by Chase Tenants & Residents Federation independently of Cannock Chase Council**

#### **Resident Scrutiny Training Feedback**

CTRF arranged a days training on Resident Led Scrutiny on 16<sup>th</sup> November, held at the Museum in Hednesford.

The training was set up for members who already sit on the Scrutiny Panel and had not received any training and, also for members of Residents' Associations' to help them understand the role of tenants in scrutiny. All those who attended said the training was excellent.

More tenants and leaseholders are required to sit on the Panel, which will be scrutinising Cannock Chase Council's housing services in the future. Please contact the CTRF (details below) if you are interested in joining the group or, if you would like any further information on Scrutiny.

**CTRF wishes all our readers  
A Happy and Prosperous  
New Year**

#### **NEW POLICE NON-EMERGENCY NUMBER – 101**

Since November 2011 the new contact number in Staffordshire and Stoke has had access to 101 which is the national non-emergency telephone number for the police service in England and Wales. Calls to 101 will cost 15 pence per call no matter how long you are on the phone and applies to both landlines and mobile phones. The existing number (0300 123 4455) will remain in place until communities and partners have become familiar with 101.

Source: Staffs County Council Community Development Dept

#### **Dates for your Diary 2012**

##### **CTRF Consultation Meetings**

These meetings are open to any resident in the District and take place at The Museum of Cannock Chase, Valley Road, Hednesford. Various guests are invited to speak on a range of topics such as, council's estate management, revenues and benefits, housing, leisure services and other agencies such as Trading Standards, Crimestoppers and the Fire Service. Residents receive up to date information on issues that affect their communities and have the opportunity to put questions to the various agencies. Transport can be arranged if required, please contact us to arrange this or if you require any further information, alternatively, just come along to the next meeting to see what it's all about. Updated information on guest speakers who will be attending and copies of the previous meeting's minutes and agendas are available to view and download on our website at [www.ctrf.org.uk](http://www.ctrf.org.uk)

Tuesday 24th January 2012	Tuesday 20th March 2012
Tuesday 15th May 2012	Tuesday 10th July 2012
Tuesday 4th September 2012	Tuesday 30th October 2012
Tuesday 8th January 2013.	

**ALL MEETINGS START AT 7pm.**



*Pictured (left) are residents at the last CTRF Consultation Meeting on 29<sup>th</sup> November, along with guest speakers from Cannock Council's Estate Management Team and Officers from Staffs Fire & Rescue Service Risk Reduction Team*

**This newsletter is also available in large print and on tape in spoken word formats for visually impaired readers. Please contact us on telephone number 01543 502905 to request a copy.**

#### **CONTACT DETAILS**

Chase Tenants & Residents Federation 29/31 Park Road Cannock Staffs WS11 1JN	Tel/Fax No: 01543 502905 (24hr answer phone available) Open: Tuesday to Friday (9.45am to 2.45pm) E-mail: <a href="mailto:user@chasetenants.fsnet.co.uk">user @chasetenants.fsnet.co.uk</a> Website: <a href="http://www.ctrf.org.uk">www.ctrf.org.uk</a>
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**PLEASE NOTE: TUESDAYS AND THURSDAYS ARE RESERVED FOR ANY ASSOCIATION WORK REQUIRED**