

# NEWSLETTER



Issue No. 32

Autumn 2010

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## Signing of Service Level Agreement



*Pictured from left to right are: - Back Row, David Stagg (ATRC member), Janette Stevenson (Springfields Chair), Graham Barham (Pine View Chair) and Front row, Anne Ames (CTRF Chair) and Janet Baldasera (Service Improvement Manager, Cannock Chase Council)*

Members of the Federation along with Cannock Chase Council have been working for the past 18 months on the setting up of a Service Level Agreement between the CTRF and the Council. Initial negotiations took place between a consultant on behalf of the Council and a representative from TPAS (Tenant Participation Advisory Service) acted on behalf of the

Federation, after many further meetings, the document was recently finalised and was signed by both parties on 14<sup>th</sup> July. The Agreement sets out the roles and responsibilities of both parties involved and will be monitored on a regular basis. A copy of the Agreement can be found on the CTRF's website or, alternatively, contact us for further information.

## Affiliated Group News

### ATRC - Area Tenants' and Residents' Collective

This group was set up for tenants and residents who do not live in the catchment area of a Residents' Association to enable them to have representation for their own areas at meetings and, to ensure their voices are heard. If you would like to find out what they do and how it could improve your Community, then contact us here at the CTRF.

### Newman Grove

#### Allotments

The Association has been involved with Brereton & Ravenhill Parish Councillors to get the allotments in Newman Grove up and running. There are 14 plots, all of which have now been taken. The group would like to thank everyone who has been involved with this project.

### Rumer Hill

**Note to Residents of flats in Salop Drive, Devon Green and Devon Road** – Children's toys and other articles should not be left in the communal areas behind the flats as this prevented the grass cutting teams from cutting the grass. Please ensure that these areas are kept clear and ensure that gates are always kept locked for security purposes. Thank you for your co-operation.

#### Minor Works

- The locks on the security gates in Devon Green, Devon Road, Salop Drive and Warwick Close have now been repaired for the fourth time using the Association's Minor Works Budget; if this has to be done again then residents in the flats in these areas will be charged.
- Trip rail in Worcester Close (pictured below)



### Springfields

The Association were busy again at this year's Charter Fair in Rugeley in June, they organised a Tombola for their main fundraising stall, raising a fantastic £161.00. Samantha Smith and Shannon Wilson raised another £22.00 on a sweet and clothes stall. The Committee would like to thank everyone who helped out in any way especially the two girls and also to anyone who supported their stalls.

The group would also like to thank Councillor Brian Williams who donated £150.00 to the group from the 'Members Grant Aid Initiative' which enabled them to purchase a printer and a camera which is used to record all the group's events.

The Association would like to extend their personal thanks to the District Councillors; Brian and Pat Williams, Danny Davis, Ray Jones and Mick Grocott, who donated privately for a big Christmas tree for Western Springs School.



### Pine View

The Association has raised £14.82 for the group from a Table Top Sale at St. Lukes in Cannock and will have held another one by the time this edition goes to print at The Lady of Lourdes in Hednesford.

### Longford & Avon (LARA)

The group's Annual General meeting is taking place at 2pm on 6<sup>th</sup> October 2010 at 29/31 Park Road, Cannock. The current committee will be standing down so if you live in the Longford & Avon catchment area, please come along to the AGM especially if you are interested in becoming a committee member in order to keep this group going. If no new committee members are elected at the AGM, the group will be dissolved at this meeting and any unused council funds will be returned to the council. Contact the CTRF for further information.

# Estate Walks Feedback & Dates for Future Walks

All Associations have regular Estate Walks with their Estate Manager to highlight any estate problems; those with an Estate Agreement in place include these walks as part of the process of their Agreement. Unresolved issues are in the hands of the council. The new council score ratings and what they mean for your area is shown below. Dates of the walks are shown below each Group's report. All Residents' will be informed of the start time and meeting location, prior to their own walk taking place.

**Score Rating**                      **Colour**                      **Walks**

**Excellent (0-2)**                      **Green**                      **Twice per year**

**Good/Average (3-8)**                      **Amber**                      **Three per year**

**Below Average (9-15)**                      **Red**                      **Four per year**

## **Bevan Lee Estate – 6<sup>th</sup> September 2010**

- Overgrown gardens/paths/damaged verges/parking issues/blocked drain

**Score = 6**                      **Next walk – 23<sup>rd</sup> March 2011**

## **Circle of Residents (CORA) – 9<sup>th</sup> August 2010 (re-arranged from 20<sup>th</sup> July)**

- Danby Drive - Potholes/Alleyway needs weeding/Overhanging trees/sunken tarmac

**Score = 3**                      **Next walk – 18<sup>th</sup> January 2011**

## **Cornish Houses (Estate Agreement Area) – 1<sup>st</sup> July 2010**

- Rowley Close – Overgrown hedge/Abandoned property/Rubbish
- Derelict garage site close to Rowley Close – Overgrown weeds/Rubbish/Graffiti

**Score = 7**                      **Next walk – 16<sup>th</sup> March 2011**

## **Longford & Avon (Estate Agreement Area) – 18<sup>th</sup> May 2010**

- Avon Road Flats – Untidy gardens
- Shrubbery patch in St. Johns Close – Shrubs giving off smell (look into removal- no funding available to do this at present time)
- Footpath Avon Road – Tarmac crumbling/weeds
- Crossing Avon Road – Road need levelling
- Longford Green – Overhanging trees/Drying Area opposite Brickwork crumbling
- Tame Grove – Road surface tarmac crumbling

**Score = 3**                      **Next walk – 28<sup>th</sup> September 2010**

## **Newman Grove – 13<sup>th</sup> July 2010**

- Paths & Roads need resurfacing
- Allotments – overgrown and unusable

**Score = 3**                      **Next walk 12<sup>th</sup> October 2010**

## **Pine View – Next Walk - 24<sup>th</sup> September 2010**

### **Rumer Hill (Estate Agreement Area) – 11<sup>th</sup> May 2010**

- Devon Road – Rubbish at rear/Gate lock not working/Potholes in road/Garage lock changes
- Surrey Close Parking Area – Land area needs maintaining
- Drying Areas around Rumer Hill – Require Spraying
- Warwick Close/Worcester Close Green – Trees need trimming
- Devon Green – Missing kerbstones/Rubbish
- Warwick Close – Rail needed to block vehicular access
- Worcester Close/Courtyard – Footpath damaged/Blocked drains
- Oxford Green Garage Site/Land Adjacent – Graffiti/Land
- needs clearing
- Oxford Road – Potholes in road/Fly-tipping at rear/Incorrect sign working should be up to 12 years
- Lincoln Drive – Untidy garden

**Score = 8**                      **Next walk – 16<sup>th</sup> September 2010**

### **Springfields – 8<sup>th</sup> July 2010 (Area 1) and 16<sup>th</sup> July 2010 (Area 2-re-arranged date)**

#### **Area 1 –**

- **Problems all around Area 1** – Flytipping/Rubbish/Overgrown shrubs/Overgrown walkways/Overgrown Trees/rubbish/Overgrown gardens/overgrown weeds/Overhanging trees
- Harney Court – Raised footpath slabs
- Wat Tyler Close – Raised slabs
- Grindcobbe Grove – Dogfouling/Shrub cuttings need removal
- William Morris Court – Footpath trip hazard

**Area 1 Score = 8**                      **Next walk – 14<sup>th</sup> October 2010**

#### **Area 2**

- Aneurin Bevan Place – Untidy gardens/Overgrown bushes/Uneven slabs due to tree roots/weeds on footpath/Blocked drain/Overgrown grass
- Byron Place- Dumped wood/Overhanging tree and shrubs/Overgrown shrubs in beds
- Lovett Court – Untidy garden/Caravan in parking area
- Winstanley Place – Overgrown weeds and shrubs/overgrown garden/weeds on footpath

**Area 2 Score = 4**                      **Next walk – 21<sup>st</sup> October 2010**

### **Towers – 3<sup>rd</sup> June 2010**

- Cotton Grove – Rubbish

**Score = 2**                      **Next walk – 29<sup>th</sup> September 2010**



## DISCLAIMER

This newsletter is produced by Chase Tenants & Residents Federation independently of Cannock Chase Council

### Federation in attendance at Chase MP's Drop-in Shop Opening



*MP Aidan Burley with  
visitors at the Drop-in Shop*

Anne Ames, Chairperson of the CTRF attended the opening of Cannock Chase MP Aidan Burley's new Drop-in Shop in Cannock on 29th July 2010. Anne took along a variety of our leaflets to leave in the shop to advise tenants and residents of what we do and how we can help them to become more involved in their own communities. The drop in shop address is Unit 6, High Green Court, Cannock where Aidan's staff will be on hand to help you. If you would like any further information on opening hours or, on the services offered, please telephone the shop on 01543 502447.

### TRAINING OPPORTUNITY!

### Drugs & Alcohol Awareness Training

**Wednesday 3rd November 2010**  
**9.30am to 4.30pm**  
**Cannock Cricket & Hockey Club**  
**Cost per delegate £71.00**  
**(Includes Lunch & Refreshments)**

Delegates also receive:  
'Drugs 2010' Information Pack  
Drug Education Resources  
Free subscription to 'Drugs Now' E-magazine  
DANOS linked Certificate of Attendance

**Limited Availability**  
**Don't Delay; Contact the CTRF and Book Your  
Place Today!**

### CTRF Consultation Meeting Dates 2010/11

**Tuesday 19<sup>th</sup> October 2010** – *Guest Speaker from  
Cannock Chase Council Allocations Department  
who will be talking about 'U Choose Homes'.*

**Tuesday 14<sup>th</sup> December 2010**

**Wednesday 15<sup>th</sup> February 2011**

All meetings take place at the Museum of Cannock Chase in Hednesford and are open to any resident in the Cannock Chase District. Transport can be arranged upon request. Call the CTRF for further information.

**This newsletter is also available in large print and on tape in spoken word formats for visually impaired readers. Please contact us on telephone number 01543 502905 to request a copy.**

## CONTACT DETAILS

Chase Tenants & Residents Federation    Tel/Fax No: 01543 502905 (24hr answer phone available)  
29/31 Park Road    Open: Tuesday to Friday (9.45am to 2.45pm)  
Cannock    E-mail: [user @chasetenants.fsnet.co.uk](mailto:user@chasetenants.fsnet.co.uk)  
Staffs WS11 1JN    Website: [www.ctrf.org.uk](http://www.ctrf.org.uk)

**PLEASE NOTE: TUESDAYS AND THURSDAYS ARE RESERVED FOR ANY ASSOCIATION WORK REQUIRED**